



“We have had 2 CQC inspections over the past 12 months and aZtec have delivered quality cleaning for both occasions”

Operations Manager
@ Cranfield and Marston Surgery,
Bedfordshire

CASE STUDY

Cranfield and Marston Surgery

Services Provided: Daily Commercial Cleaning

“THE VALUE WE GET IS FROM THE MANAGEMENT OF OUR CLEANING”

We have had cleaners in the past whereby the cleaning standards were below expectations. Since we have had aZtec Commercial Cleaning on board, it is fair to say that the cleaning standards for both sites of our medical practice have improved considerably. When on a couple of occasions, the cleaning team didn't reach expectations at one of our sites, this was quickly resolved following a meeting with Amanda and necessary actions were taken. We have built up a very good working relationship with our dedicated Regional Manager, Amanda. It is valuable to have a long-term point of contact.

“AZTEC ENSURE THAT CLEANING STANDARDS ARE COMPLIANT WITH CQC”

We have had 2 CQC inspections over the past 12 months and aZtec have delivered quality cleaning for both occasions. CQC inspectors even commented on how clean the sites were! It has never been an issue when ad-hoc cleaning is required, as Amanda and her team are always happy to help.

“I FEEL FULLY INFORMED AND CONFIDENT OF THE SERVICE”

I am always informed of any holiday and sickness and Amanda always endeavours to find cover or she is happy to step in herself to ensure both sites are cleaned. Amanda and her team are always extremely accommodating and will do what is required and nothing is ever too much trouble. I would definitely recommend aZtec Commercial Cleaning as they have always been helpful and maintained cleanliness at our medical practice. Amanda is a credit to your company.

aZtec

Commercial Cleaning

delivering a personal service to over **230** clients